



Labor Service Manager, SoCal

About Us!

Inside Edge is a rapidly growing, employee owned, team-oriented company with an entrepreneurial spirit. We work to support our company's growth initiatives while supporting and servicing our customers, internally and externally, through our core company values. Our "Owner's Mentality" attracts top talent and inspires our employees to take pride and responsibility in the work that they do. We've been named a Top Workplace in Minnesota six times and aim to create a place employee-owners are proud to be a part of.

About the Team

We're enthusiastic, compassionate, bright, collaborative, fast-paced, and engaged. We bring our authentic selves to work and receive the support needed to grow. We strive to live the core company values – Integrity, Energy, Collaboration, Innovation, and Service.

About the Job:

Responsible for establishing best labor practices, account-specific production rates, and regional labor pricing. Also responsible for maintaining service provider relationships as well as interviewing and recruiting new service providers as support aid to the manager of service providers. Conduct quality assessments on job sites. Need to support the Account Teams.

Essential Functions:

- Work with sales and service provider network to establish labor pricing for new account opportunities.
- Evaluate labor practices and develop uniform labor practices for individual accounts.
- Research new labor techniques, testing methods, and products and share information with the labor organization.
- Manage projects for all initial, new account opportunities with the goal that established, labor pricing and requirements will be passed on to project managers.
- Interview and develop new labor service providers.
- Recommend service providers to the manager of service providers to ensure that an ample supply of labor is available to meet our project demands.
- Participate in labor meetings to evaluate service provider performance.
- Serve as the subject matter expert on products, installation techniques, and testing methods.
- Determine labor pricing for new accounts based on job requirements for review by sales.
- Review estimates for new accounts to ensure all necessary labor and material requirements are addressed.
- Travel, as required by the director of labor services, for project start-ups and problem resolution.
- Other duties as required related to the essential functions of the position.

Job Requirements:

- Bachelor's Degree in related field preferred.
- High School Diploma or equivalent.
- 8 years of relevant job and industry experience required.
- Computer literacy and keyboard skills.

About You:

- High level of integrity
- Problem-solving skills



- Oral and written communication skills
- Interpersonal skills
- Organization and planning skills
- Time management skills
- Attentive to detail and accuracy
- Professional, adaptable, collaborative
- Customer service orientation
- Self-motivated and initiative

Physical Requirements:

- Must be able to sit at a desk for long periods of time while working on a computer, and using standard office equipment (e.g., keyboard, mouse, phone).
- Employees may need to stand, walk, or move about the office to attend meetings, interact with colleagues, or access communal spaces such as kitchens or copiers.
- The ability to perform fast repeated movements of fingers, hands, and wrists (keyboarding and other tasks).
- The ability to speak, hear and read while communicating both verbally and in writing
- Occasional lifting of lightweight office supplies or documents may be required (typically up to 15 pounds).

Benefits & Perks – Together We Own It!

- Employee Stock Ownership Plan (ESOP)
- 401k matching
- Bonus pay
- Paid time off
- Flexible schedule
- Health insurance
- Health savings account
- Vision insurance
- Dental insurance
- Flexible spending account
- Life insurance
- Employee assistance program
- Professional development assistance

Inside Edge Commercial Interior Services, LLC is an Equal Opportunity Employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.